



Tullis Russell Coaters Limited is part of the Tullis Russell Group with a manufacturing site at Bollington (UK). The Company produces designs and manufactures speciality coated substrates and related products for a variety of global markets.

**The Company will provide products that are safe and fit for their intended purpose, that comply with agreed customers' specifications and relevant regulations and is committed:**

- To training and development to ensure all employees marry their current and future needs with those of the Company Strategy
- To recognise quality issues as fundamental to the business strategy to be represented by the Managing Director at board level.
- To maintain appropriate quality management systems which effectively implement this Quality Policy
- To publicise the Quality Policy and Quality Management System to employees, encouraging their participation in the Company's continuous improvement programmes
- To review customer requirements, market demands and maintain awareness of competitors' abilities in order that leadership is retained.
- To make suppliers aware of the Company's Quality System requirements and closely involve them in meeting those requirements.
- To comply with legal and other requirements to manufacture safe and legal products, co-operating fully with relevant statutory bodies, legal entities, contractual requirements, and trade associations. In addition, the Company will endeavour to reduce, and where practically possible, prevent internal and external safety or quality complaints.
- We will manage our raw materials, processes, equipment, facilities and finished products and services and the associated quality risks to ensure that safety, quality, and performance standards are met.
- To record, monitor and review the Company's operations, set, and review objectives and targets for continuous improvement.

Andrew Carmichael  
**Managing Director**